Student Success Centre

Partners in Learning: How the Student Success Centre Can Support Instructors
Introductions

Kerri Latham
Lead Career Counsellor
Lathamk@mcmaster.ca

Holly Corbett
Academic Skills Coordinator
writing@mcmaster.ca

Andrea Gyamfi
Global Experience & International
gyamfia@mcmaster.ca
• An overview of the SSC and highlight specific services and resources.

• How the SSC can partner with you to support student learning inside and outside the classroom.

• Discuss tangible ways the SSC can support your course(s).
Student Success Centre

• Academic Skills
• Career & Further Education Supports
• Employment and Experiential Learning
• Global Opportunities – work, volunteer, exchange
• International Student Services
• 1st year Transition and Orientation programming
• Mac’s Money Centre
Services and Supports

• SSC staff are available for in-class and virtual presentations.

• Customized presentations or selection of regular offerings

• Recorded presentations, tip sheets, and tools available to include as additional supports.
Academic & Writing Skills

We support students' transition to university and help students at all skill levels improve their reading, writing and learning. We offer programs and one-on-one support informed by research-based best practices.

Contact:
Jenna Storey or Holly Corbett
Academic Skills Program Coordinators
skills@mcmaster.ca
Services and Supports

- In-class skills development workshops
- Custom faculty-request workshops
- Integrating skills development into curriculum
- Resources to share in A2L course:
  - Presentation recordings from Academic Skills Prep Series
  - Libguides
  - Animated academic skills videos
  - Academic skills program brochure
<table>
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<tr>
<th>Request</th>
<th>Presentation/Material</th>
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<tbody>
<tr>
<td>Academic Reboot</td>
<td>1-2-hr session on skills development in key learning gap areas</td>
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<tr>
<td>In-class workshops</td>
<td>30-50-minute skills development workshops, ie. Online learning, time management, writing</td>
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<tr>
<td>Incentivize writing support</td>
<td>The Writing Centre offers appointments which students can access to receive additional marks on assignments</td>
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<tr>
<td>Virtual Study Session</td>
<td>Staff host study session for course. No content is reviewed, instead the focus is on active study strategies</td>
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Career & Further Education

We help students from all faculties in:
• Career Exploration & Career Counselling
• Further Education Planning
• Job Search Coaching
• Alumni and Diversity programs and supports

Contact:
Kerri Latham, Lead Career Counsellor
lathamk@mcmaster.ca

Alumni Career Services:
acs@mcmaster.ca
Career & Further Education

• Topics include:
  • Resume; LinkedIn; Interviews; Job Search
  • Writing a CV; Personal Statements; Considering Grad School
  • Discover your Skills; Navigating your Career
  • Understanding Self for Teamwork

• Custom faculty-request workshops

• Curating career/ further ed information specific to your field

• Resources to share in A2L course:
  • Presentation recordings; Tip Sheets
  • Career Planning Notebook
  • Career Ready Skills
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<tr>
<td>Incorporate <strong>resume development/understanding value of program</strong> or course</td>
<td>Resume recording with tip sheets embedded in course (1st yr. business) – additional materials</td>
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<tr>
<td>Connecting education to careers</td>
<td>10 minute intro on Career Supports at beginning of 2nd year lecture.</td>
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<tr>
<td>Increase <strong>awareness of self and other for group work</strong></td>
<td>Facilitated a self-awareness session - understanding self and teamwork/communication.</td>
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<tr>
<td>Incorporate <strong>interview prep for practical component</strong></td>
<td>Big Interview – interview prep tool with customized interview questions for practicum placement prep (Social Work, Nursing)</td>
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<tr>
<td><strong>Strengthen professional communication skills</strong> in preparation for the workplace</td>
<td>Facilitated Interview Techniques – 2 hour class (Effective Communications class)</td>
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Employment and Experiential Learning

The Student Success Centre offers programs and opportunities to help students develop skills through experiential learning. All programs include an intentional communication strategy with participants, final reflection and self-assessment.

Contact:
Anna Magnotta, Manager of Employment and Experiential Learning
nealean@mcmaster.ca
Supports and Services

Sessions
• Skills Identification – tailored session to leverage student experiences
• Ways to Get Experience – introduce students to different ways to develop skills and gain experience

Career/Industry guest speakers
• Community connections for projects
• Online challenges – partnered with employers and internal departments
• Alumni and Partners Advisor Network

Note: Connecting Experiential Learning to Employability
May 26th - Teaching and Learning Session
### Examples

<table>
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<tr>
<td>Skill Identification Session</td>
<td>Identifying transferable skills, specific skills developed, the value of their experience and how to articulate this. Can be added after any experiential experience (volunteer, internship, placement, etc.)</td>
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<tr>
<td>Career Conversations</td>
<td>Organize an industry specific career conversation event</td>
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<tr>
<td>Projects</td>
<td>Support with outreach to employers and community partners for student projects</td>
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International Students Services

Support, guidance and services for all international students (undergraduate and graduate) from the moment a student accepts their offer to after graduation.

Contact:
Andrea Gyamfi  gyamfia@mcmaster.ca
Andrew Staples  staplesa@mcmaster.ca
International Students Success Coach
Services and Supports

• Transition and orientation
• Socials and events throughout the year to keep students engaged and promote intercultural learning
• Immigration support through one-on-one appointments and regular webinars
• Individual student success coaching, peer mentorship
• Targeted academic development
• Professional development, International Student Work Opportunity
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<tr>
<td>International Student Services</td>
<td>A 15-minute overview of the International Student Services; staff, services and supports – Q&amp;A</td>
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<tr>
<td>International Student Work Opportunity</td>
<td>A 15-minute overview of the International Student Work Opportunity Program; description, eligibility, and how to apply</td>
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<tr>
<td>Intercultural Presentation</td>
<td>Facilitated session on elements of culture, contexts of culture, intercultural communication and engagement on campus.</td>
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Global Opportunities

The Global Opportunities Team supports students seeking to develop intercultural skills, gain international experience and start building their global network.

Francesca Hernandez
Global Experience Coordinator (Work & Volunteer Abroad)
Hernaf2@mcmaster.ca
globalcareers@mcmaster.ca

Jenna Levi
Education Abroad Coordinator
(Study & Research Abroad – Mc Master Exchange Program)
levij@mcmaster.ca
Supports and Services

• In-class presentations
• Student advising on SSC global opportunities
• Student resources for international study, volunteer, internship and job search
• Scholarship funding (including study, work, research, volunteer and conference/workshops).
• Global Challenges and other opportunities to engage with globally minded peers and networks.
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<tr>
<td>SSC Global Opportunities</td>
<td>30-minute information session on SSC Global Programs (exchange, research, work and volunteer abroad)</td>
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<tr>
<td>McMaster Exchange Program</td>
<td>30-minute condensed presentation on the McMaster Exchange Program, with a specific focus on the student experience (returned student).</td>
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<tr>
<td>Volunteer and Work Abroad</td>
<td>30-minute presentation on international volunteer and work opportunities. Includes information on the Global Experience Award.</td>
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Virtual SSC

https://studentsuccess.mcmaster.ca
- Information and resources on our services
- Tip sheets, videos, articles
- Career exploration tools, career info databases
- Career Planning Notebook
- Global opportunities databases

www.oscarplusmcmaster.ca
- Appointments, workshops, programs,
- SSC events, fairs, and company info session
- Volunteer, Experiential projects, Job Opportunities

SSC Newsletter
Jeff Low, Communications Coordinator
lowj5@mcmaster.ca
Stay Connected!

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